Website Requirements

With respect to MPG Service and the website through which you allow Cardholders to conduct Card transactions, you shall include all of the following information in your website:

1. ❑ All Brands Mark in full colour and equal prominence to indicate their Card acceptance. May display the appropriate marks to indicate its participation in the Authenticated Payment Program;

2. ❑ Complete description of the goods or services offered;

3. ❑ All corporate information, trading name, complete address of the Merchant's permanent establishment, postal address, e-mail address and telephone numbers with the country code, customer service contact information;

4. ❑ Transaction currency (e.g. MVR, US dollars);

5. ❑ Disclosure of the Merchant Outlet country at the time of presenting payment options to the Cardholder;

6. ❑ Return/refund/exchange/cancellation policy. If there is "no refund" or limited refund policy, this must be clearly communicated to the customer before purchase is made;

7. ❑ Import/export or other legal restrictions and custom duties, if there is any;

8. ❑ Delivery policy including any special conditions, if there is any;

9. ❑ Consumer data privacy policy including but not limited to the type of information collected, purpose, how the information will be used and a description of the process you have implemented to prevent unauthorised access to Cardholder information;

10. ❑ Security capabilities and policy for transmission of payment Card details;

11. ❑ A statement recommending that the Cardholder retain a copy of transaction records and your Policies and Rules;

12. ❑ Purchase terms and conditions must be displayed to the Cardholder during the order process either on the same screen used as the checkout screen indicating the total transaction amount, or within the sequence of Web pages accessed by the Cardholder prior to the final checkout; and

13. ❑ Include a mechanism for the Cardholder to affirmatively accept the terms of the foregoing policies and disclosures.